User Guide Claim Supervisor Mode



1 APPROVAL SCREEN



Figure 1.1

To perform a claim approval, please follow the steps below or follow as what has shown in Figure 1.1

Claim -> Approval

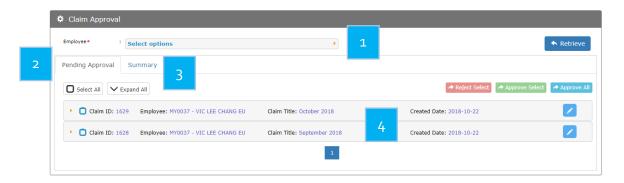


Figure 1.2

Employee selections
 Pending Approval Tab
 Pending item list

2 APPROVAL

2.1 Approve or Reject Claim

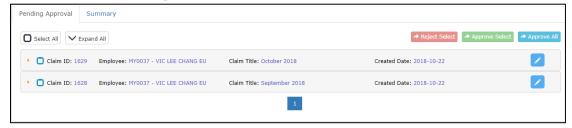


Figure 2.1



Figure 2.2 Figure 2.3

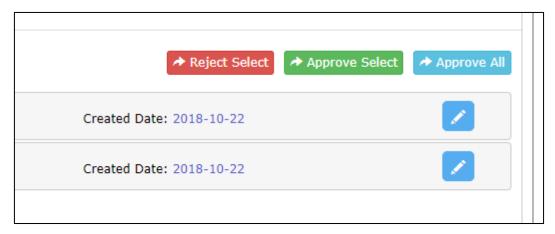


Figure 2.4

Follow the steps to approve a claim:

- 1. Select whichever item to approve by ticking the which shown in Figure 2.2 it will become as shown in Figure 2.3
- 2. Click Approve Select as shown in Figure 2.4 to approve the ticked claim(s)
- 3. (Optional) Supervisor can expand the item to tick only certain items within the claim group to approve

Follow the steps to reject a claim

- 1. Select whichever item to approve by ticking the which shown in Figure 2.2 it will become as shown in Figure 2.3
- 2. Click Reject Select as shown in Figure 2.4 to approve the ticked claim(s)
- 3. (Optional) Supervisor can expand the item to tick only certain items within the claim group to reject

Alternatively, supervisor can click Approve All as shown in Figure 2.4 to approve all items straight away.

3 SUMMARY

3.1 Reject Claim

Claim item(s) that is/are in the summary tab still be able to reject (**to be provided the claim(s) has yet to be processed**)

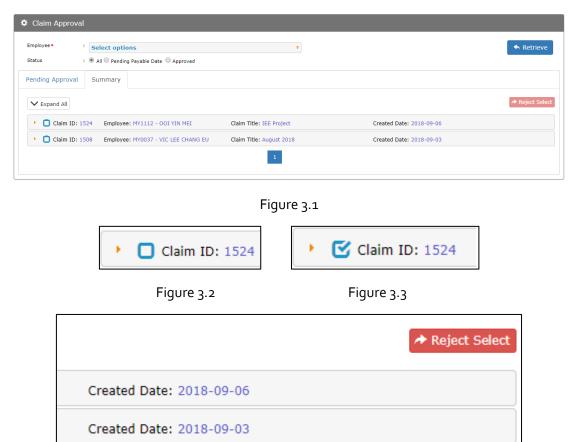


Figure 3.4

Follow the steps to reject a claim

- 1. Select whichever item to approve by ticking the which shown in Figure 3.2 it will become as shown in Figure 3.3
- 2. Click Reject Select as shown in Figure 3.4 to approve the ticked claim(s)
- 3. (Optional) Supervisor can expand the item to tick only certain items within the claim group to reject

4 REPORT



Figure 3.1

To view claim report, please follow the steps below or follow as what has shown in Figure 3.1

Claim -> Report



Figure 4.2

Click "Claim Report" as shown in Figure 4.2 then a new window will be popped up to show the report

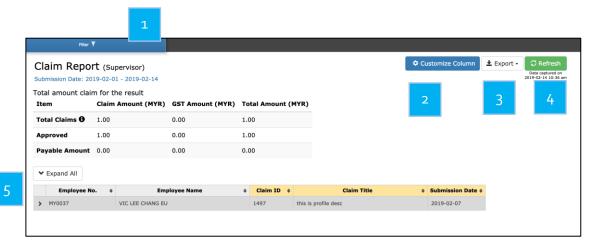


Figure 4.3

Filter option

Enable/disable column options

Report content

Export

Refresh to get latest data

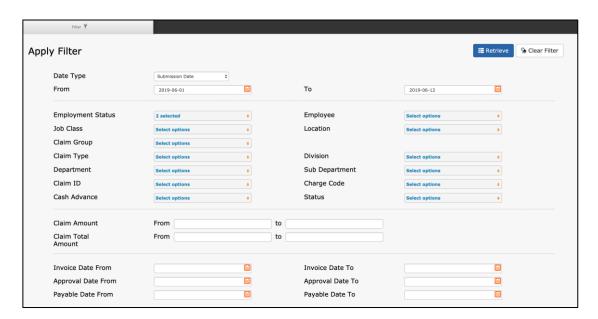


Figure 4.4

To filter click the "Filter" at the top-left side which shown in Figure 4.3 and filter options will expand out as shown Figure 4.4. After filtration has been made, click to retrieve the data based on filtration.

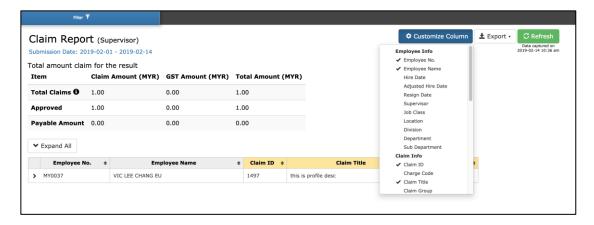


Figure 4.5

To enable/disable the column(s) to show in the report content, click customize column as shown in Figure 4.5 and a list of column names will be displayed. Enable/disable based on the report you prefer.



Figure 4.6

To export click the shown in Figure 4.6, a list of option will be shown as shown in Figure 4.6 to export out the format of the report that you want.

The exported report will be based on the "Customize Column" options.